

Steve Sisolak

Governor



Richard Whitley

Director

State of Nevada

Department of Health and Human Services

Nevada Care Connection

Aging and Disability Services Division

Autumn Blattman, Resource Education Coordinator



What Does Nevada Care Connection Do?

- Nevada Care Connection Resource Centers:
 - Provide assistance to older adults, people with disabilities, caregivers, veterans, and families, regardless of income or age, access long term service and support available in the community
 - Are part of the larger No Wrong Door initiative to create opportunities to streamline access to services and supports for Nevadans seeking LTSS and focus on providing services in a person/family-centered fashion



NVCC Services

- Resource Navigators offer a wide-ranging support to help individuals identify needs, goals, and explore their options. Navigators assist individuals in navigating the complex systems by providing services, including, but not limited to:
 - Application assistance
 - Pre-determining eligibility for public programs
 - Connections to caregiver support and respite services
 - Consumer advocacy
 - Connections to services and resources to meet long-term goals
 - Case Management for those who have:
 - Dementia or memory loss that hinders their ability to maintain services long term
 - Hearing loss or a speech disability that hinders their ability to maintain services long term



What is Resource & Service Navigation?

Entry point for individuals/ families needing access into Long Term Services and Supports

Provide unbiased information to individuals/families to make informed decisions about services and resources

Facilitate communication with multiple agencies, advocate for accessibility, navigate public and community systems, and provide warm hand-offs to appropriate providers, services and resources

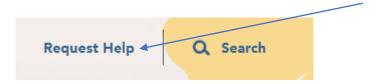


What is the Assess My Needs Form?

- An online form that individuals can complete for themselves, or you can complete on someone's behalf
- Depending on what is clicked on the form, this form connects individuals not only the Nevada Care Connection site in their area if needed, but also:
 - Community Based Care Unit (ADSD) for in-home supports and services
 - Social support services
 - Telehealth services (60+)
 - Mental Health services
 - Crisis Support Services of Nevada

Assess My Needs Form

 On this website, <u>www.nevadacareconnection.org</u>, go to "Request Help" on the top right of the home screen



- Scroll down to "Connect with a Navigator" and click "Request Help" again
 - Make sure you open this only in Microsoft Edge, Firefox, or Safari, as other browsers are currently not supported





Important Piece in Sending Referrals

- Through the Assess My Needs form, you can identify if you are agency staff, and which agency you are from in the notes section
- This allows the Resource Navigator to contact the referring party for service coordination and communication

| What is your relationship with this individual? required | | |
|--|-----------|----------------|
| Unanswered | ○ Spouse | ○ Parent |
| O Child | O Sibling | O Agency Staff |
| O Other | | |

Additional Information

Please add any general/additional comments that will be helpful for the Resource Navigator to know prior to contacting you or the individual for which you are completing this form for: (i.e. Deaf, limited minutes on cell, availability time/days, etc.)



The NVCC site will contact the consumer and get basic information and assist with immediate needs

After the Referral...

The NVCC site will offer Resource and Service Navigation (RSN). If the consumer would like RSN, then the Navigator will follow up with the consumer and schedule a person-centered counseling and planning session

If the Navigator identifies a need for Case Management, an internal referral is made to transfer to a Case Manager for support





Questions?



Contact Information

Autumn Blattman

Resource Education Coordinator

ablattman@adsd.nv.gov

(775)687-0973

NVCC@adsd.nv.gov

